



VACATIONENVY
— INTERNATIONAL —
Luxury - Group Travel - Exclusive

TERMS & CONDITIONS

Applicable to Land Only, Scheduled Air Packages and Charter Air Programs

KENBRIDGE UNLIMITED, LLC d/b/a VACATION ENVY INTERNATIONAL

8507 Oxon Hill Rd., Suite 200 | Fort Washington, MD 20744

Revised February 2025

IMPORTANT BOOKING POLICY

Unless VEI expressly states otherwise in writing for a particular trip, once VEI confirms a reservation, the reservation and all amounts paid toward it are **NON-REFUNDABLE** and **NON-TRANSFERABLE**.

A reservation may not be assigned, sold, gifted, substituted, or transferred to another traveler. Funds paid may not be moved or applied to another traveler, reservation, trip, destination, departure date, or future travel credit.

Any exception must be expressly approved by VEI in writing and may be subject to supplier restrictions, price differences, and fees. This policy does not limit a refund or remedy that VEI expressly promises elsewhere in these Terms or in trip-specific *written* terms.

PLEASE READ THIS AGREEMENT CAREFULLY. BOOKING A RESERVATION OR MAKING PAYMENT TO VEI CONSTITUTES ACCEPTANCE OF THESE TERMS AND CONDITIONS.



1. AGREEMENT AND APPLICABILITY

This Agreement contains the terms and conditions under which Kenbridge Unlimited, LLC d/b/a Vacation Envy International ("VEI") provides travel planning, group travel arrangements, and related travel services. The terms "VEI," "we," "us," and "our" refer to Kenbridge Unlimited, LLC d/b/a Vacation Envy International. The terms "you," "client," "traveler," and "guest" refer to the person making a reservation and, where applicable, each person included in that reservation.

These Terms and Conditions, together with your invoice, itinerary, booking confirmation, trip-specific disclosures, and applicable supplier terms, form the agreement governing your reservation. Products, services, schedules, prices, accommodations, transportation, activities, and other travel components may change before or during travel. Trip-specific written terms may create exceptions to these general Terms. If a trip-specific written term expressly conflicts with a general provision here, the trip-specific written term will control for that reservation to the extent of the conflict.

2. ACCEPTANCE, AUTHORITY, AND ACCURACY OF INFORMATION

By booking a reservation, submitting a payment, or authorizing VEI to arrange travel, you agree to be bound by this Agreement and by the applicable terms and conditions of airlines, hotels, tour operators, transportation providers, insurers, and other travel suppliers (collectively, "Service Providers"). If you do not agree with these Terms, you must contact VEI before booking or making payment.

If you book on behalf of another person, you represent that you are authorized to act for that traveler and to accept these Terms on that traveler's behalf. You are responsible for ensuring that all travelers included in your reservation receive and understand the applicable terms, payment obligations, cancellation rules, documentation requirements, and travel information. You represent that all information supplied to VEI is true and accurate.

A violation of this Agreement or applicable supplier terms may result in cancellation of the reservation, forfeiture of monies paid, denial of a travel product or service, or other remedies permitted by law and the applicable supplier terms.

NON-REFUNDABLE / NON-TRANSFERABLE RESERVATION POLICY

Once VEI confirms that a reservation is booked, the reservation and all deposits, installment payments, and other amounts paid toward that reservation are **NON-REFUNDABLE** and **NON-TRANSFERABLE** unless VEI expressly provides otherwise in writing.

The reservation cannot be transferred to another traveler, and payments cannot be transferred or applied to another traveler, reservation, trip, destination, departure date, or future travel credit. A request to substitute a different traveler is considered a transfer.

An exception, including a supplier-permitted name change, must be approved by VEI in writing and may require additional fees or payment of any price difference.

3. SCOPE OF SERVICES AND AGENCY RELATIONSHIP

VEI acts as a travel agent and organizer of travel arrangements. VEI arranges travel-related products and services provided by independent Service Providers, including airlines, hotels, resorts, cruise lines, rail operators, motorcoach and ground transportation companies, local tour operators, guides, restaurants, attractions, and excursion providers. VEI does not own or control these independent Service Providers and is not responsible for their acts, omissions, financial condition, or performance except to the extent required by applicable law.

ALL BOOKINGS ARE SUBJECT TO THE TERMS, CONDITIONS, RULES, RESTRICTIONS, AND LIMITATIONS OF LIABILITY IMPOSED BY THE APPLICABLE SERVICE PROVIDERS. When a claim arises from the acts, omissions, or services of a Service Provider, your legal recourse may be against that Service Provider rather than VEI, subject to applicable law.

4. RESERVATIONS, BOOKING CONFIRMATION, AND PAYMENTS

Information displayed by VEI regarding destinations, fares, flight times, hotels, tours, packages, insurance, transportation, currency, schedules, and other travel services is based largely on information supplied by Service Providers and may change without notice. VEI takes reasonable care in presenting this information but cannot guarantee that supplier-provided information will remain unchanged or error-free.

After you request or register for a trip, VEI may issue an invoice, itinerary, or other travel information. A quote or preliminary invoice is not a guarantee that every travel component is confirmed. **Your reservation is considered**



booked for purposes of the non-refundable and non-transferable policy when VEI confirms in writing that your reservation has been accepted or booked. Some suppliers require a larger deposit or payment in full to secure space, and VEI will advise you when an additional amount is required.

Unless a trip-specific written offer states otherwise, once a reservation is booked, all deposits and subsequent payments are **NON-REFUNDABLE** and **NON-TRANSFERABLE**. Amounts paid cannot be reassigned to another traveler or moved to another VEI reservation, trip, destination, departure date, or future travel credit. Any exception must be approved by VEI in writing and may be subject to supplier restrictions and fees.

Final payment is due on the date shown on your invoice or other written payment schedule. Some suppliers may require earlier payment. Failure to make a required payment by the stated deadline may be treated as a cancellation by you, in which case the cancellation policy and non-refundable/non-transferable provisions apply.

Payment methods accepted by VEI are those stated on the invoice or payment instructions and may include check, money order, bank transfer, electronic bank payment, or supplier/third-party processed card payments. Credit or debit card payments, when accepted, may be subject to a processing fee disclosed at the time of payment and may appear on your statement under the name of the supplier or payment processor. VEI receives client funds in its capacity as travel agent and may remit those funds to Service Providers.

If a Service Provider is unable to provide a contracted service, VEI will reasonably assist with communication and available supplier remedies, but VEI does not guarantee a supplier refund. You agree to contact VEI promptly regarding a billing dispute before initiating a chargeback. If a chargeback is filed contrary to this Agreement and VEI prevails, you may be responsible, to the extent permitted by law, for reasonable costs incurred in responding to the dispute, including processing charges and legal fees.

5. CHANGES TO RESERVATIONS, NAME CORRECTIONS, AND TRANSFER REQUESTS

You must review your invoice, booking confirmation, and travel documents immediately upon receipt and notify VEI promptly of any error or omission. Traveler names must match the legal names shown on the identification and travel documents that will be used for the trip. You are responsible for costs caused by incorrect or incomplete information that you supplied or failed to correct in a timely manner.

A correction of a typographical error in a traveler's name is not guaranteed and may be subject to airline or supplier fees. Replacing one traveler with a different traveler is a transfer and is not permitted unless VEI expressly approves the substitution in writing and every affected Service Provider permits it. Any approved substitution or name change may require payment of supplier fees, VEI fees, or a fare/rate difference.

Unless VEI approves otherwise in writing, no changes to a reservation are permitted within 90 days of departure. After final payment, any approved revision is subject to a \$75 VEI change fee per booking, plus all applicable supplier fees. Airline change or cancellation charges may be up to 100% of the ticket or fare.

6. EXCHANGE RATES, PRICING, AND PACKAGE INCLUSIONS

VEI quotes package prices in U.S. dollars based on supplier rates, carrier tariffs, taxes, fuel charges, and currency exchange rates in effect when the quote is prepared. Exchange rates and supplier prices may fluctuate. Unless VEI guarantees a price in writing, prices remain subject to change until the applicable components are fully paid, ticketed, or otherwise fixed by the Service Provider.

Package prices include only the items specifically stated in the itinerary, invoice, or written package description. Secondary features, amenities, room photographs, promotional benefits, complimentary items, or supplier-provided extras may be changed, substituted, or withdrawn by a Service Provider. VEI may substitute a hotel, activity, transportation service, or other component with a reasonably comparable alternative when circumstances require.

Government taxes, destination fees, tourist cards, visas, entry or exit fees, resort or facility fees, baggage fees, seat fees, gratuities, meals, beverages, excursions, and other charges are not included unless the package description specifically states that they are included. Mandatory destination or hotel charges may be payable directly to the applicable authority or Service Provider.

7. TRAVEL DOCUMENTS ISSUED BY VEI

When supplied to VEI in time by the Service Providers, travel documents, including airline e-tickets, are generally distributed before departure. All travel documents are issued subject to supplier rules and are **NON-TRANSFERABLE** and **NON-REFUNDABLE** except where the applicable supplier or VEI expressly provides otherwise in writing. You must review all documents immediately for accuracy, including traveler names, dates, airports, flights, hotels, and booked activities.



8. RIGHT TO REFUSE OR TERMINATE SERVICE

VEI reserves the right, to the extent permitted by law, to refuse service, cancel a booking, remove a traveler from a group, or terminate the client relationship when VEI reasonably determines that a traveler's conduct threatens or materially interferes with the safety, comfort, rights, or well-being of other travelers, VEI personnel, guides, vendors, or Service Providers; violates VEI or supplier policies; involves harassment, threats, illegal conduct, or significant disruption; or otherwise creates material operational or legal concerns. Any refund, if applicable, will be determined under this Agreement, the reason for termination, and applicable supplier terms. Costs arising from a traveler's removal or termination of service are the traveler's responsibility unless applicable law requires otherwise.

9. CLIENT CANCELLATION AND NO-SHOWS

All requests to cancel, reschedule, or otherwise discontinue a reservation must be submitted to VEI in writing. Once a reservation has been booked, the reservation and all amounts paid are **NON-REFUNDABLE** and **NON-TRANSFERABLE** unless VEI expressly states otherwise in writing. A cancellation does not create a right to transfer the reservation or payments to another traveler, another VEI trip, a different departure, or a future travel credit.

Cancelled bookings may also incur Service Provider cancellation fees or penalties, which may be up to 100% of the affected component. If VEI becomes liable for a supplier cancellation fee or other charge because of your cancellation, you agree to reimburse or indemnify VEI for that amount to the extent permitted by law. VEI is not responsible for a Service Provider's refusal or inability to issue a refund, including because of insolvency or bankruptcy.

No refund or credit will be provided for package features or services that a traveler chooses not to use, including meals, excursions, sightseeing, hotel nights, transfers, or transportation, unless VEI expressly agrees otherwise in writing. A no-show or missed departure may result in loss of up to 100% of the package or affected component. Partially used tickets, accommodations, tours, or other travel services are generally non-refundable and remain subject to supplier rules.

10. CHANGES OR CANCELLATIONS BY SERVICE PROVIDERS

Airlines, hotels, tour operators, transportation providers, and other Service Providers may change or cancel services for operational, safety, staffing, weather, government, commercial, or other reasons. VEI will inform you of material changes that are communicated to VEI and will reasonably assist in communicating available alternatives offered by the Service Provider. VEI does not control the Service Provider's decision, remedy, refund policy, or timing of any refund.

Local or national holidays, closures, special events, weather, operational conditions, or government restrictions may cause facilities to close or require a change in the date, order, route, meal, activity, or sightseeing schedule. Such changes do not necessarily constitute a material change to the overall trip and may not create a right to compensation or refund.

11. FORCE MAJEURE AND EVENTS BEYOND CONTROL

VEI is not liable for delay, interruption, cancellation, loss, injury, death, inconvenience, additional expense, or failure to perform caused by events or circumstances beyond VEI's reasonable control. Such events may include acts of God; actual or threatened war; civil unrest; terrorism or threats of terrorism; strikes or labor actions; government actions or restrictions; border closures; changes in immigration, customs, or public-health rules; airline or transportation operational decisions; mechanical or technical problems; epidemics or pandemics; quarantine; illness; severe weather; fire; earthquake; volcanic activity; tsunamis; flood; natural or nuclear events; or similar circumstances beyond VEI's control.

To the extent permitted by law, VEI is not required to provide a refund or compensation when nonperformance results from force majeure or when VEI or a Service Provider has already incurred non-refundable costs. Fear of travel, changes in personal comfort level, or concern about actual or threatened political, health, terrorist, weather, or similar events does not by itself create a right to a refund, transfer, or travel credit.

12. MINIMUM PARTICIPATION AND NON-OPERATION OF GROUP TOURS

Group trips may be based on a minimum number of participants. VEI will make reasonable efforts to operate a trip as planned, but if participation falls below the required minimum, VEI may cancel the departure, change the departure date, modify the package, or offer alternative travel arrangements. VEI will notify affected travelers as soon as reasonably practical.



If VEI cancels a group departure solely because the minimum participation requirement is not met, VEI may offer an alternate departure or other arrangement. If the traveler declines the offered alternative, VEI will provide the refund or remedy stated for that trip. Unless trip-specific written terms provide otherwise, any air ticket or supplier-controlled component remains subject to the carrier or Service Provider's refund rules. VEI is not responsible for separate expenses incurred in anticipation of the trip, such as passport or visa fees, travel insurance premiums, clothing, or independent travel arrangements.

13. ITINERARY AND RATE CHANGES

VEI reserves the right to alter an itinerary, hotel, transportation arrangement, activity, schedule, route, or date when VEI or a Service Provider determines that a change is necessary or advisable. When reasonably available, VEI will seek a substitute of similar quality or category. No refund or credit is due for a component that remains available but is not used by the traveler. A traveler is responsible for additional expenses caused by requested personal changes or by circumstances for which VEI is not responsible.

Published prices and features are subject to change without notice before they are contractually fixed. Changes in carrier tariffs, taxes, surcharges, exchange rates, supplier rates, or government-imposed fees may result in price adjustments and do not change the cancellation provisions applicable to the reservation.

14. TRAVEL PROTECTION

It is the traveler's responsibility to protect the financial investment in the trip. **VEI STRONGLY RECOMMENDS** the purchase of comprehensive travel protection, including coverage for trip cancellation and interruption, medical expenses, emergency evacuation/repatriation, missed connections, baggage loss or delay, and, when appropriate and available, Cancel For Any Reason (CFAR) coverage. Insurance must be purchased within the insurer's required time limits for the desired benefits.

VEI is not an insurance company and is not qualified to interpret policy benefits, exclusions, limitations, or coverage adequacy. Questions about coverage must be directed to the insurer, insurance agent, or broker. If you decline or fail to obtain adequate travel protection, you accept the risk of losing non-refundable trip payments and incurring additional expenses that insurance might otherwise have covered.

15. DESTINATIONS, TRAVEL ADVISORIES, AND SAFETY

Travel may involve risks including illness, crime, terrorism, political instability, civil unrest, natural disasters, transportation hazards, and changing government restrictions. Each traveler has a different risk tolerance. VEI does not determine whether travel to a particular destination at a particular time is appropriate for you. Travelers should review current information from official government sources, including the U.S. Department of State at travel.state.gov, and should make an independent decision about whether to travel.

Travel advisory levels and local conditions may change before or during travel. If you choose to travel to a destination subject to a government travel advisory or warning, you accept the associated risks. VEI is not liable for losses caused by the conditions underlying an advisory or by a traveler's decision to travel, except to the extent liability cannot be excluded by law.

16. PASSPORTS, VISAS, IDENTIFICATION, AND ENTRY REQUIREMENTS

Each traveler is solely responsible for obtaining and carrying the passports, visas, transit visas, entry authorizations, identification, consent documents for minors, vaccination or health records, and other documents required for the entire itinerary, including transit or stopover countries. Passport-validity rules vary by destination and may require validity extending several months beyond the travel dates. Travelers must confirm the requirements applicable to their nationality, itinerary, and travel dates directly with official government or consular sources.

A traveler may be denied boarding or entry even when the traveler believes the required documents are complete. VEI is not responsible for denial of boarding or entry, missed travel, additional expenses, or lost trip components resulting from incomplete, inaccurate, expired, or otherwise unacceptable documentation, or from a government's decision regarding admission.

Traveler names and identifying information on airline and booking records must match the identification used for travel as required by the carrier and government authorities. For U.S. airport identification requirements, consult the Transportation Security Administration at tsa.gov. For passport and international travel information, consult the U.S. Department of State at travel.state.gov.



Minors traveling with one parent, without a parent/legal guardian, or as part of a group may be required to carry notarized consent, custody documents, birth certificates, or other documentation. Requirements vary by destination and are the traveler's responsibility.

17. HEALTH, MEDICAL ADVICE, AND COMMUNICABLE DISEASE RISKS

Travelers are responsible for determining the health requirements and recommendations applicable to their itinerary and personal circumstances. Vaccination, testing, medication, and entry requirements can change. Consult a qualified healthcare provider and official public-health sources, including the U.S. Centers for Disease Control and Prevention at [cdc.gov](https://www.cdc.gov), sufficiently in advance of travel. VEI does not provide medical advice.

Communicable diseases, including COVID-19 and other viruses or illnesses, may be present in any travel environment. By traveling, you voluntarily assume the inherent risk of exposure, infection, illness, quarantine, changes in government requirements, itinerary changes, delay, interruption, or cancellation associated with communicable disease and public-health measures. You are responsible for complying with the health rules of destinations, transit points, airlines, hotels, and other Service Providers.

If illness or a public-health event causes you to cancel or interrupt travel, the client cancellation provisions and supplier terms apply unless VEI expressly provides otherwise. VEI is not responsible for a traveler's medical condition, inability to travel, quarantine, denied entry, or additional expenses arising from health requirements, except to the extent required by law.

Some countries or public-health authorities may require aircraft disinsection or other public-health procedures. Travelers concerned about such procedures should consult the applicable airline and official government sources before travel.

18. NON-RESPONSIBILITY FOR INDEPENDENT SERVICE PROVIDERS

VEI does not own, operate, manage, or control the independent airlines, hotels, resorts, vessels, buses, vans, rail services, local operators, restaurants, excursion providers, entertainment providers, or other entities that provide goods or services for a trip. To the fullest extent permitted by law, VEI is not responsible for the negligent or willful acts or omissions of an independent Service Provider or other third party.

Without limitation, VEI is not responsible for injury, loss, property damage, death, delay, inconvenience, or additional expense resulting from circumstances such as transportation failure or delay; overbooking or downgrading; structural or maintenance conditions at accommodations; acts of government; war or civil unrest; labor action; criminal or terrorist activity; weather; animals, insects, marine life, or vegetation; food or water; recreational activities; lack or quality of medical care; evacuation difficulty; illness or epidemic; or other causes beyond VEI's reasonable control. VEI may change hotels, itineraries, transportation, or other features when VEI reasonably believes a change is necessary for safety, operations, or the overall trip experience.

19. ASSUMPTION OF RISK AND WAIVER

Travel may include activities and conditions that involve inherent hazards, including motor vehicle travel, boating, walking on uneven surfaces, exposure to heat, cold, sun, wind or water, consumption of food or alcohol, interaction with animals or insects, remote locations, fatigue, swimming, snorkeling, scuba diving, kayaking, sailing, hiking, bicycling, zip lining, horseback riding, and other recreational or sightseeing activities. Medical care and emergency evacuation may be limited or delayed in some destinations.

You understand that the description of risks in this Agreement is not complete and that unknown or unanticipated risks may result in injury, illness, property loss, disability, or death. To the fullest extent permitted by law, you voluntarily accept and assume the risks inherent in your trip and agree to release and hold harmless VEI, its owners, officers, employees, agents, and representatives from claims arising from those inherent risks and from the acts or omissions of independent third parties. This provision is intended to bind you and, to the extent permitted by law, your heirs, legal representatives, and assigns.

20. LIMITATION OF LIABILITY AND INDEMNIFICATION

TO THE FULLEST EXTENT PERMITTED BY LAW, VEI AND ITS OWNERS, OFFICERS, EMPLOYEES, AGENTS, AFFILIATES, LICENSORS, LICENSEES, AND SERVICE PROVIDERS WILL NOT BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES, INCLUDING LOST INCOME, LOST OPPORTUNITY, OR SIMILAR DAMAGES, ARISING OUT OF OR RELATED TO THE TRIP OR VEI'S SERVICES. **TO THE FULLEST EXTENT PERMITTED BY LAW**, VEI'S AGGREGATE LIABILITY FOR A CLAIM



WILL NOT EXCEED THE AMOUNT OF FEES OR PAYMENTS RECEIVED BY VEI FOR THE SPECIFIC SERVICE GIVING RISE TO THE CLAIM. Some jurisdictions do not permit certain exclusions or limitations, in which case this provision will apply only to the maximum extent allowed by law.

To the extent permitted by law, you agree to indemnify, defend, and hold harmless VEI and its owners, officers, employees, agents, and affiliates from losses, liabilities, costs, and reasonable legal fees arising from your breach of this Agreement, your violation of law or supplier rules, or claims arising from conduct for which you are legally responsible.

21. PRE-EXISTING MEDICAL CONDITIONS AND ACCESSIBILITY

Before booking, you should advise VEI of any disability, mobility limitation, medical condition, dietary requirement, or other special need that may materially affect your ability to participate in the trip or may require an accommodation. VEI will make reasonable efforts to communicate accommodation requests to Service Providers but cannot guarantee that a requested accommodation will be available or suitable.

Facilities and transportation outside the United States may not be subject to the Americans with Disabilities Act and may have limited accessibility. Any special equipment, private assistance, accessible transportation, room modification, or other accommodation not included in the package is generally at the traveler's expense. A traveler is responsible for determining, in consultation with appropriate professionals, whether the trip is suitable for the traveler's physical and medical needs.

22. BAGGAGE, SEATING, AIRLINE SCHEDULES, AND CHECK-IN

Airline baggage allowances, seat assignment rules, check-in procedures, schedules, fees, and upgrade policies are controlled by the airline and may change. Travelers must review the operating carrier's current rules. VEI is not responsible for airline-imposed baggage charges, seat fees, upgrade fees, or other ancillary charges unless the written package description specifically states that the charge is included.

Airlines may change flight times, routings, aircraft, seat assignments, or schedules and may cancel flights. These decisions are outside VEI's control. VEI will reasonably assist with major changes communicated to VEI, but VEI is not responsible for additional costs imposed by an airline or required to arrange a replacement flight when the airline does not provide one. Travelers are responsible for monitoring their flight schedule and checking for last-minute changes, including within 24 hours of departure.

Failure to check in or board within the airline's required time limits may result in denied boarding and loss of the ticket or other travel components. Check-in and boarding deadlines vary by airport and carrier. Travelers must confirm current requirements directly with the operating airline and should reconfirm flight schedules before departure.

23. SEVERABILITY

If any provision of this Agreement is held invalid, illegal, or unenforceable, that provision will be enforced to the maximum extent permitted by law or severed as necessary, and the remaining provisions will continue in effect.

24. SELLER OF TRAVEL AND LEGAL COMPLIANCE

VEI accepts reservations only where legally permitted. Seller-of-travel registration, bonding, disclosure, or other requirements vary by jurisdiction. VEI may decline or cancel a reservation when VEI determines that applicable law does not permit VEI to sell or arrange the requested travel for that client or jurisdiction. Nothing in this Agreement is intended to waive rights or obligations that cannot legally be waived.

25. GOVERNING LAW, VENUE, AND CLASS ACTION WAIVER

This Agreement and the rights of the parties will be governed by the laws of the State of Maryland, without regard to conflict-of-law principles. To the extent permitted by law, any lawsuit arising from this Agreement or VEI's services must be brought in a court of competent jurisdiction located in Maryland.

To the extent permitted by law, you agree to bring claims against VEI only in your individual capacity and not as a plaintiff or class member in a class, collective, or representative action. VEI will not be liable for punitive damages except where such a limitation is prohibited by law. Before filing suit, you agree to provide VEI with written notice describing the claim within 30 days after completion or cancellation of the trip, to the extent such a notice requirement is enforceable under applicable law.



26. PERSONAL DATA AND VEI INTELLECTUAL PROPERTY

By providing personal information to VEI for the purpose of arranging or purchasing travel, you consent to VEI transmitting that information to Service Providers and other parties as reasonably necessary to process and service the reservation, subject to applicable law. For more information about the handling of personal information, review VEI's Privacy Policy at www.vacationenvyintl.com.

VEI names, trademarks, service marks, logos, itineraries, original marketing materials, and other proprietary content may not be copied, reproduced, transmitted, or distributed for commercial use without VEI's prior written consent, except as permitted by law.

27. FINAL ACKNOWLEDGMENT

BY BOOKING A RESERVATION OR MAKING PAYMENT TO VEI, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTAND, AND AGREE TO THESE TERMS AND CONDITIONS, INCLUDING THE NON-REFUNDABLE AND NON-TRANSFERABLE BOOKING POLICY, CANCELLATION TERMS, ASSUMPTION OF RISK, LIMITATIONS OF LIABILITY, AND APPLICABLE SERVICE PROVIDER TERMS.